

Terms & Conditions

Cancellations and Rescheduling

We understand that schedules can change. Should a session need to be cancelled or rescheduled, both Armour Coaching and Acensys Ltd agree to provide as much notice as possible – Cancellation within 24 hours will be charged.

Armour Coaching will make every reasonable effort to accommodate changes and ensure sessions are completed within the agreed timeframe. If unforeseen circumstances arise that impact delivery, adjustments will be discussed and agreed with the client in good faith.

Termination

Either Armour Coaching or Acensys Ltd may request to terminate the coaching agreement early, without cause, by giving 14 days written notice. The Coach agrees to refund Acensys Ltd any unused portion of the fee, minus any expenses or cancellation fees, within 30 days of the termination date. Acensys Ltd agrees to pay the Coach any outstanding balance of the fee, plus any expenses or cancellation fees, within 30 days of the termination date. Termination of the contact will not affect the rights and obligations of the parties that accrued prior to the termination date.

Disclaimer and Limitation of Liability

While every effort will be made to support positive outcomes, the Coach makes no guarantees or warranties about the results or outcomes of the coaching services. The Coach is not liable for any direct, indirect, incidental, consequential, or punitive damages arising from or related to the coaching services, except to the extent prohibited by law. Acensys Ltd acknowledges that the Coachees are solely responsible for their own actions, decisions, and results, and that the Coach is not responsible for any loss, injury, or damage that may occur as a result of the coaching services. Acensys Ltd agrees to indemnify and hold harmless the Coach from any claims, demands, or lawsuits that may arise from or relate to the coaching services, except to the extent prohibited by law.

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Governing Framework

This proposal is governed by and construed in accordance with the laws of the United Kingdom. The Coach and the Client agree to resolve any disputes arising from or relating to this contract / statement of work through good faith negotiation and mediation, before resorting to litigation.

Proposal Basis

This document represents the current understanding between Armour Coaching and Acensys Ltd regarding the scope and intent of the proposed services. It does not constitute a legally binding contract.

Any amendments, additions, or formal terms will be confirmed in writing within the Statement of Work (SOW) once the proposal is approved.

